

2004.333C
224938

Duke, Daphne

From: joe.topel@orange-ftgroup.com
Sent: Thursday, July 22, 2010 11:07 AM
To: CLECreport
Subject: France Telecom Corporate Solutions L.L.C. - Q2 2010 Quarterly Service Quality Report
Attachments: FTCS - sqqr - Q22010.pdf

Hello,

Please find attached the Q2 2010 quarterly service quality report for France Telecom Corporate Solutions L.L.C.

Please contact me with any questions or concerns.

Kind regards,

Joe Topel
Regulatory Manager
France Telecom Corporate Solutions L.L.C.
13775 McLearen Road
Mail Stop 1100
Oak Hill, VA 20171
Phone: 703-375-7323
Fax: 703-925-4715

This message and any attachments (the "message") are confidential and intended solely for the addressees.
Any unauthorised use or dissemination is prohibited.
Messages are susceptible to alteration.
France Telecom Group shall not be liable for the message if altered, changed or falsified.
If you are not the intended addressee of this message, please cancel it immediately and inform the sender.

RI

MAIL

QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME France Telecom Corporate Solutions L.L.C.

QUARTER / YEAR Q2 / 2010

	MONTH:	<u>April</u>	<u>May</u>	<u>June</u>
Number of Customer Access Lines		<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days		<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)		<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
Customer Out of Service Clearing Times (%)		<u>N/A</u>	<u>N/A</u>	<u>N/A</u>
New Installs and Re-Installs Completed w/in 5 Days (%)		<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)		<u>100%</u>	<u>100%</u>	<u>100%</u>
Number of Lifeline Customers		<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: FTCS is a non-facilities based reseller with one
(1) customer in SC. All service functions are performed by the underlying
carriers.

Preparer's Name: Joe Topel, Regulatory Manager

Phone and Email: (703) 375-7323, joe.topel@orange-ftgroup.com

Mail completed form to: Office of Regulatory Staff
Telecommunications Department
1401 Main Street, Suite 900
Columbia, SC 29201

(803) 737-0800